

MAR 12 2018

REQUEST FOR AGENDA PLACEMENT FORM

Submission Deadline - Tuesday, 12:00 PM before Court Dates

SUBMITTED BY: Dan Milam

TODAY'S DATE: 03/05/2018

DEPARTMENT:

Information Technology

SIGNATURE OF DEPARTMENT HEAD:

Dan Milam

REQUESTED AGENDA DATE:

03/12/2018

SPECIFIC AGENDA WORDING:

Consideration of Scott Heisey to attend the SunGard Conference in Orlando, FL.

PERSON(S) TO PRESENT ITEM:

Dan Milam

SUPPORT MATERIAL: (Must enclose supporting documentation)

TIME: 10

ACTION ITEM: XX

WORKSHOP:

(Anticipated number of minutes needed to discuss item)

CONSENT: _____

EXECUTIVE:

STAFF NOTICE:

COUNTY ATTORNEY:

IT DEPARTMENT: _____

AUDITOR: _____

PURCHASING DEPARTMENT:

PERSONNEL:

PUBLIC WORKS: _____

BUDGET COORDINATOR: _____

OTHER:

*****This Section to be completed by County Judge's Office*****

ASSIGNED AGENDA DATE: _____

REQUEST RECEIVED BY COUNTY JUDGE'S OFFICE _____

COURT MEMBER APPROVAL _____ Date _____



TO: Johnson County Commissioners Court

FROM: Dan Milam, IT Director

RE: SPARK Superior Customer Summit 2018

I'm writing to request approval to attend the inaugural SPARK Superior Customer Summit, June 4 – 8, in Orlando, Florida. This event presents the best opportunity for me to gain new skills and apply best practices to make sure we get the most from our Superior software investment.

SPARK offers four full days of training opportunities, including intensive learning labs, expert-led breakout sessions, and user presentations of best practices. I will be able to engage one-on-one with Superior software developers and subject matter experts to ask technical questions and discuss our specific needs. The summit also includes a vendor expo and Superior product innovation station that will feature the latest technologies available to public sector agencies.

It is especially important for me to attend this year's summit to learn about the transformational changes taking place in public sector technology. With greater demands placed on us by our citizens to improve service, increase transparency, and provide convenient access, I need to know how we can maximize our limited resources to deliver the best experience for our community. Therefore, I will be focusing on finding solutions to benefit Johnson County.

As the inaugural conference, SPARK builds upon the success of 30+ years of the International SUGA event's mission to advance the effective use of Superior software. Based on this long history, Superior is improving the collaborative process to ensure the company continues to meet our agency's very specific needs.

I'm very mindful of keeping costs as low as possible, so I will seek discounted travel and transportation rates and keep meal costs to a minimum. Below is an approximate cost breakdown for the full summit:

Registration (by May 4):	\$500
Airfare:	\$400
Transportation (hotel airport shuttle):	Free
Hotel (4 nights at \$184):	\$736
Meals (4 days at \$36 \$15 - RH):	\$60 RH
Total:	\$1,736

I will provide a post-conference summary of takeaways, tips, and best practices, including an overview of recommended actions we should consider to be sure we are fully leveraging our use of Superior software. I'd also be happy to share relevant information with key personnel throughout our agency.

Thank you for your consideration. I look forward to your reply.



SPARK

Superion Customer Summit

June 4 - 8, 2018

Disney's Coronado Springs Resort, Orlando

Agenda at a Glance

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

Monday, June 4

1:00 PM – 5:00 PM Pre-conference Events TBA

4:00 PM – 8:00 PM Conference Registration

5:00 PM – 5:30 PM User-led Presenter Meeting

6:00 PM – 6:45 PM Conference Orientation

SPARK SUPERION CUSTOMER SUMMIT

[SPARK Home](#)
[Agenda](#)

[Get Involved](#)

[Hotel & Travel](#)

[Registration](#)



7:45 AM – 8:45 AM	Breakfast (provided)
7:45 AM – 4:45 PM	Conference Registration
8:45 AM – 10:00 AM	Opening General Session
10:00 AM – 10:30 AM	Refreshment Break
10:00 AM – 4:45 PM	Superion Exhibit
10:30 AM – 11:30 AM	Breakout Sessions
11:45 AM – 12:45 PM	Luncheon (provided)
1:00 PM – 2:00 PM	Breakout Sessions
2:00 PM – 2:30 PM	Refreshment Break
2:30 PM – 3:30 PM	Breakout Sessions
3:45 PM – 4:45 PM	Breakout Sessions
Evening	Networking Event – To Be Announced



7:45 AM – 8:45 AM	Breakfast (provided)
7:45 AM – 4:45 PM	Conference Registration
8:45 AM – 10:00 AM	Keynote Speaker To Be Announced
10:00 AM – 10:30 AM	Refreshment Break
10:00 AM – 4:45 PM	Superion Exhibit
10:00 AM – 4:45 PM	Solution Partner Exhibits
10:30 AM – 11:30 AM	Breakout Sessions
11:45 AM – 12:45 PM	Luncheon (provided)
1:00 PM – 2:00 PM	Breakout Sessions
2:00 PM – 2:30 PM	Refreshment Break
2:30 PM – 3:30 PM	Breakout Sessions
3:45 PM – 4:45 PM	Breakout Sessions
Evening	Event – To Be Announced



- 8:00 AM – 9:00 AM Breakfast (provided)
- 8:00 AM – 4:45 PM Conference Registration
- 8:00 AM – 4:45 PM Superior Exhibit
- 8:00 AM – 4:45 PM Solution Partner Exhibits
- 9:00 AM – 10:00 AM Breakout Sessions
- 10:00 AM – 10:30 AM Refreshment Break
- 10:30 AM – 11:30 AM Breakout Sessions
- 11:45 AM – 12:45 PM Luncheon (provided) & SUGA 30th Anniversary Celebration
- 1:00 PM – 2:00 PM Breakout Sessions
- 2:15 PM – 3:15 PM Breakout Sessions
- 3:15 PM – 3:45 PM Refreshment Break
- 3:45 PM – 4:45 PM Breakout Sessions

Friday, June 8

- 8:00 AM – 9:00 AM Breakfast (provided)
- 8:00 AM – 2:00 PM Conference Registration
- 9:00 AM – 10:00 AM Breakout Sessions
- 10:00 AM – 10:30 AM Refreshment Break
- 10:30 AM – 11:30 AM Breakout Sessions
- 11:45 AM – 12:45 PM Luncheon (provided) & SPARK 2019 Preview
- 1:00 PM – 2:00 PM Breakout Sessions



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Your trip summary

Main Cabin

Round trip (Non-refundable)

\$ **387** per person

Total \$386.61 (all passengers)

[Price and tax information](#)

Good value with benefits

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- Choose your seat (fee may apply)
- Eligible for upgrades on American flights
- Flight changes allowed (fee applies)
- General boarding

Includes taxes and carrier imposed fees. Baggage and optional service fees

Depart Dallas/ Fort Worth, TX to Orlando, FL
Monday, June 4, 2018

1:01 PM → 4:38 PM 2h 37m Nonstop Main Cabin

AA 1432 ■ 321-Airbus A321 (1 markets)

[Details](#) | [Change](#)

Return Orlando, FL to Dallas/ Fort Worth, TX
Friday, June 8, 2018

7:31 PM → 9:20 PM 2h 49m Nonstop Main Cabin

AA 422 ■ 321-Airbus A321

[Details](#) | [Change](#)

Upgrade to First

Round trip (Non-refundable)

+\$ **260** per person

Total \$646.61 (all passengers)

[Upgrade](#)

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Contact Information Start Over
Walt Disney World MAP

SPARK Superion Customer Summit
2018
JUN 4, 2018 - JUN 8, 2018
MAKE A RESERVATION
EDIT

Guest Information

Disney's Coronado Springs Resort / Mon, Jun 4, 2018 - Fri, Jun 8, 2018 / Standard View 1 adult, 4 nights

PERSONAL INFORMATION

PERSONAL INFORMATION PAYMENT INFORMATION

Room: Standard View

Number of adults in this room: 1 Number of children: 0

GUEST 1

Arrival Date 6/4/18 Departure Date 6/8/18
Prefix Email
First Name Scott Confirm Email
Middle Initial Organization
Last Name Heisey Country SELECT COUNTRY
Suffix Mailing Address
Position/Title Mailing Address 2
City
State, Zip
Phone Number

Check In: MON, JUN 4, 2018
Check Out: FRI, JUN 8, 2018
Nights 4
Rooms 1
Guests 1
Disney's Coronado Springs Resort

Room 1: USD 652.00
STANDARD VIEW
1 adult, 4 nights
SUBTOTAL
USD 652.00

Dining
Book a table from over 80 different restaurants


OTHER INFORMATION

Additional Requests:

Yes, I'd like to be notified about the upcoming event specials and promotions. See our Terms & Conditions

Show room details

Proceed to Payment Information

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